**Email:** **danetremedical.practice@nhs.net**

**Website:** [**www.danetremedicalpractice.co.uk**](http://www.danetremedicalpractice.co.uk)

**Telephone:** **01327 703333**

PATIENT

NEWSLETTER

**Welcome to the Autumn Edition of YOUR Patients’ Newsletter. We hope you enjoy reading through and finding out what’s happening within YOUR practice.**

 ***Issue: Autumn 2024***

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| **It's Flu Season** |

**Have you booked your annual flu vaccine?**

Are you

* Over 65 (or turn 65 before 31/03/2025)
* A carer in receipt of carers allowance or the main carer for an elderly or disabled person
* A frontline worker in a social care setting

Or are you aged 18-64 in one of the following clinical risk groups

* Asthma or COPD
* Chronic heart and vascular disease
* Chronic kidney disease
* Chronic liver disease
* Chronic neurological disease
* Diabetes or adrenal insufficiency
* Asplenic or dysfunction of the spleen
* Immunosuppression
* BMI over 40

If so you are elible for a free flu vaccination on the NHS... don’t delay get your appointment booked now to ensure protection.

Our dedicated flu vaccination clinic will be held on **Saturday 5th October** with mid-week clinics commencing the following week. We are unable to offer any routine vaccinations prior to 3rd October due to the latest NHS England guidance.

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| **We Need You!** |

We are looking for a diverse range of patients to help positively shape the practice's future by joining our Virtual Patient Participation Group.

We are looking for patients from all walks of life, with a wealth of different experiences to help us to understand YOUR needs. If you or someone you know is interested in getting involved and helping to provide regular feedback, and support to the practice, we want to hear from you. We also hope to help patients better understand the NHS and and Primary Care including how best to access the right care at the right time.

We are looking for patients from 18+ from all genders. We are also looking for patients with different physical disabilities and learning disabilities to help us to better understand your unique experiences when contacting or attending the practice and what we can do to support this.

We are aiming for the group to meet approximately every 2-3 months using Microsoft Teams. Meetings will usually be held later in the day/early evening to give as many people as possible the opportunity to get involved.

If you are interested please contact the practice at danetremedical.practice@nhs.net or ask at reception for a contact form. Our Patient Services Manager Karen will then be in touch with further information.

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| **RSV vaccine** |

We are now offering a new vaccine to protect against Respiratory Sycytial Virus (RSV) for all patients who are aged 75-79 in line with the latest NHS guidance.

What is RSV? RSV is an infection disease of the airways and lungs with symptoms similar to a cold, including a cough, sore throat and blocked or runny nose. It can also cause shortness of breath and lead to pneumonia and other life-threatening conditions in those who are particularly vulnerable.

This vaccine is a single dose vaccine so it is not needed every year, one dose should provide longer lasting protection. Please contact the practice on 01327 703333 to book your appointment.

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| **GP Registrations** |

We are currently working hard to introduce online registrations. This will mean that all patients will be able to submit their registration online 24hours-a-day 7days-a-week. Your registration forms will then be sent to the Patient Services Team who will ensure that all correct documentation is completed and process the registration. You will then receive a copy of our new welcome pack and we will contact you regarding any further information needed.

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| **Hello’s and Goodbye’s** |

We would like to offer a very warm welcome to the latest members of the Danetre Medical Practice Team:

Vicki – who has returned to the Practice as our new Support Services Manager

Sean – Our new Plebotomist who has joined our busy Treatment Room Team

Our latest GP Registrars Dr Gardner, Dr Javed and Dr Khan who have all returned to complete their GP training.

We would also like to bid a fond farewell to Holly-Jo who has recently left the practice. We wish you all the best for the future.

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| **New Telephone System** |

We are currently in the process of introducing a new telephone system in order to make contacting the practice even easier. We have already introduced a call back function on our current system to help patients avoid any long call queues and we are looking forward to introducing more new features over the coming months to help make communication easier.

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|  **Keeping in Touch** |

Don’t forget to keep us updated with your contact details! You can also update the details of your Next of Kin so that we can contact in an emergency. You can update us via Patient Online system; give us a call on 01327 703333 after 9am or contact us via email at danetre.medicalpractice@nhs.net

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| **Training Dates** |

Please note our PLT Training dates below. (We will close at 12.30pm and open again the following morning at 8am). Please call NHS111, think pharmacy first or ring 999 in an emergency if you require medical assistance.

11th September 2024

9th October 2024

13th November 2024

5th December 2024